



COMMITTEE TO  
END HOMELESSNESS  
KING COUNTY

# Homeless YYA Advisory Group

9/2/2014 | 9am– 12pm | Friends of Youth

Advance, guide and monitor the implementation of  
the Comprehensive YYA Plan

# Advisory Group Maintenance

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- ▶ Review follow up items from July 1 meeting



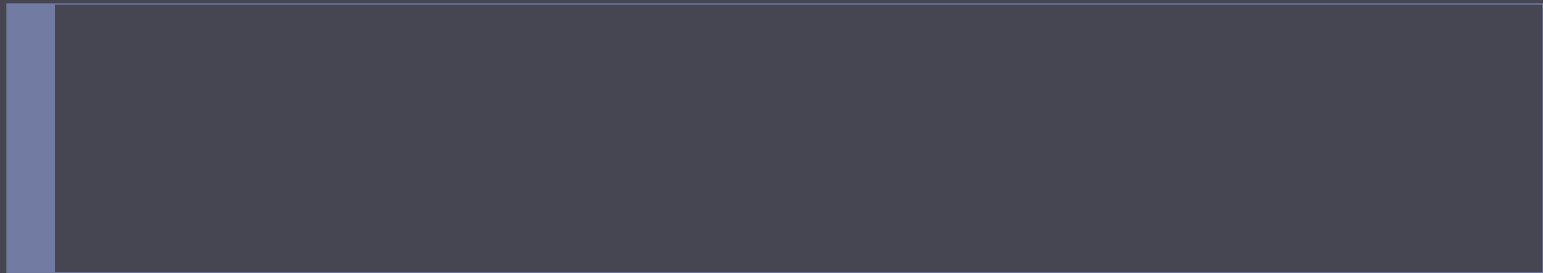
# Meeting Overview

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- ▶ Comprehensive Plan Refresh
- ▶ Improvement Science
- ▶ Fund Advocacy
- ▶ Updates and Announcements



# Comprehensive Plan Refresh



# Comprehensive Plan Refresh

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## ▶ **Overview**

- ▶ Outcome: A focused community process informs the update to the Committee to End Homelessness' (CEH) Comprehensive YYA Plan, completed by May 2015. The Plan Update:
  - ▶ aligns with the CEH pivot around our 10 Year Plan,
  - ▶ builds on our community's existing YYA plan,
  - ▶ identifies what new information we know about preventing and ending YYA homelessness, and
  - ▶ recommends priority activities and next steps toward continued system change over *two* years.



# Comprehensive Plan Refresh- Focus Areas

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- ▶ **What we have learned** over the implementation of the current Comprehensive Plan: new information such as system data, the outcome of several evaluation projects, the YYA Typology and national research.
  - ▶ **Assessment of our community's progress:** the impact of the priority activities to date, our youth-level indicators driving toward our four community benchmarks, and system changes.
  - ▶ **Recommendations for activities and funding spanning the subsequent 2 years:**
    - ▶ Refine Priority Activities:
      - ▶ Stay the course around reducing returns – 30% of YYA return to the streets within two years
      - ▶ Enhance our efforts here through stronger system work
    - ▶ Better Address Youth of Color:
      - ▶ As a community, we have affirmed that youth of color are a priority but have not comprehensively begun this work.
      - ▶ Determine our approach in addressing youth of color in S/SE Seattle, with the City of Seattle as a key leader
    - ▶ Reduce the number of young people on the streets:
      - ▶ Align our work with the overall work of CEH – setting concrete targets to reduce the number of YYA sleeping outside
    - ▶ Target housing:
      - ▶ Use the YYA Typology to more effectively use our existing housing resources through better targeting and size and scope the ideal housing continuum
  - ▶ **2Year Implementation Plan:** Refinement of our measurements – benchmarks, outcomes – and continuous improvement process.
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# Comprehensive Plan Refresh- Roles

Group	Role	Timing/Notes
<b>YYA Advisory Group</b>	Lead Advise Endorse	Ongoing- preparation work toward planning process occurs December 2014 – March 2015
<b>Mockingbird YAEH</b>	Lead Advise Endorse	YAEH will conduct a Homeless YYA Advocacy event as kick off to the CPR, grounding the plan in the experiences and recommendations of young people.
<b>Evaluation Team</b>	Advise	<p>Evaluation Team counsels the YYA Advisory Group on data reviewed during 2014 and supports how it is framed in the final plan</p> <p>Proposes the reaffirmation of benchmarks/outcomes or changes based on enhanced data sources to the YYA Advisory Group</p>
<b>CEH Funders Group YYA Funders Group</b>	Advise Fund	Prepared to move forward in a coordinated fashion with 2015 funding as of the CPR's completion.
<b>Stakeholder Forum</b>	Informed	Participants at the YYA Stakeholder Forum are informed during the process and are invited to participate in the CPR.
<b>CEH bodies (IAC, Governing Board)</b>	Informed Endorse	Members of each CEH body are represented on the YYA Advisory Group. CEH is informed as to the process Jan – March 2014. Consumer voice is provided by Mockingbird YAEH.

# Comprehensive Plan Refresh

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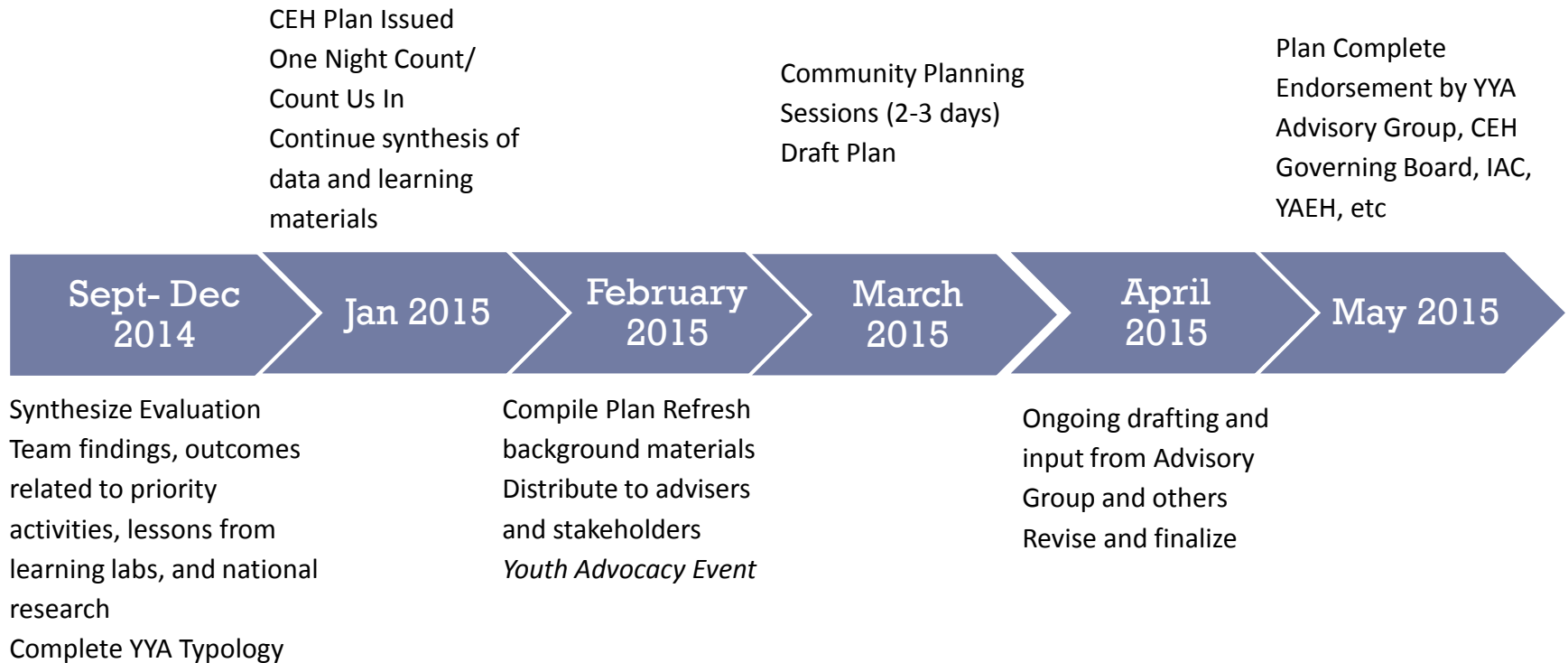
- ▶ Engage essential stakeholders, including those currently missing from the Initiative
- ▶ Distribute Plan refresh materials prior to plan recommendations— data, national research, typology
- ▶ Homeless YYA Advocacy event organized by YAEH
- ▶ Community engagement— two day long sessions and a follow up session to synthesize lessons learned and inform the plan





# Comprehensive Plan Refresh- Timeline

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# Improvement Science



# Introduction

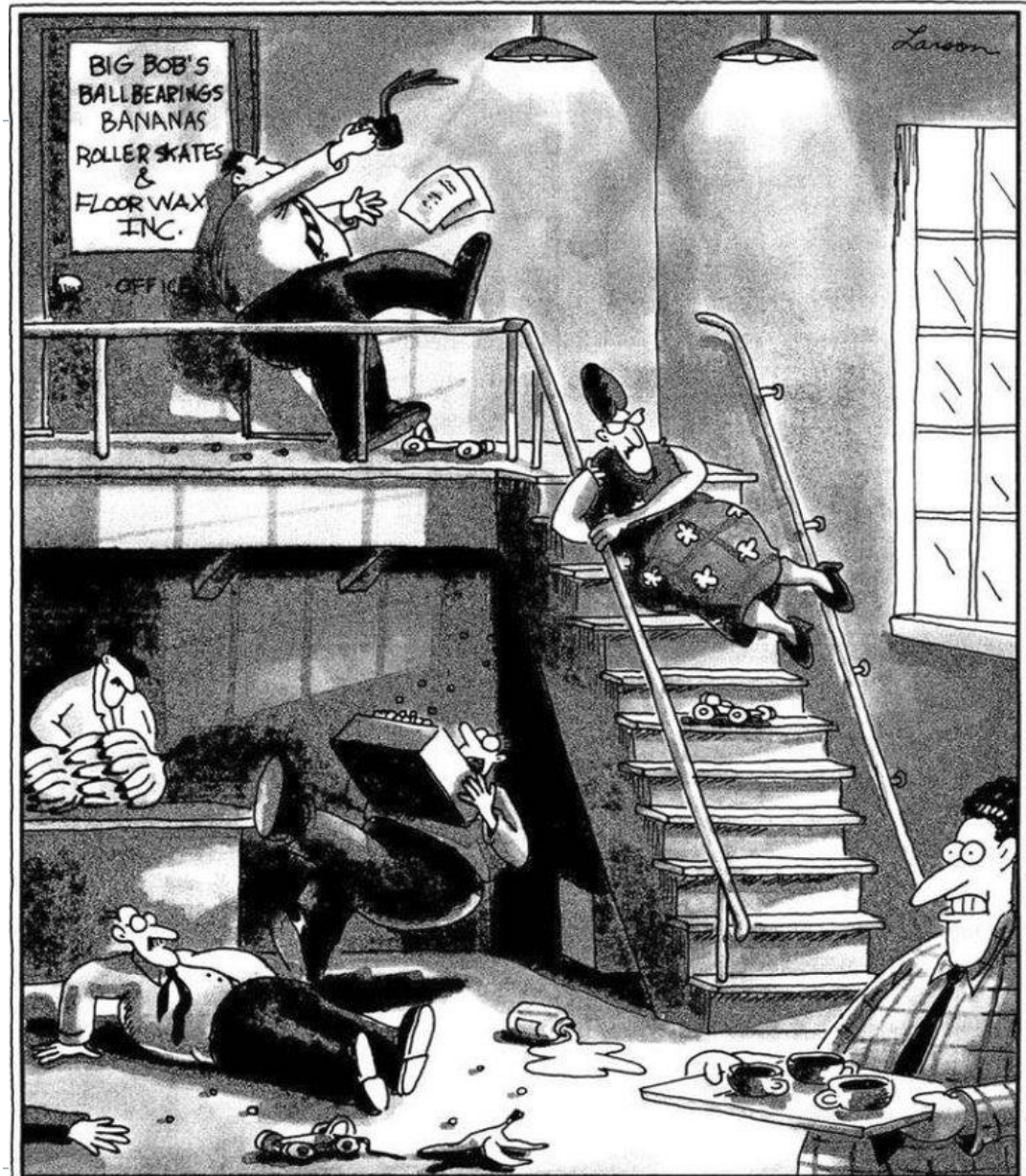
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- ▶ **Improvement Science Background**
  - ▶ Began in healthcare field
  - ▶ Applications in education and homelessness
- ▶ **Carnegie Foundation Improvement Science Workshop**
  - ▶ Inter-agency team
  - ▶ Intensive 3-day workshop
  - ▶ Learn IS and apply to a specific problem in our community



# Key Themes

- ▶ Every system is perfectly designed to achieve exactly the results it gets.
- ▶ Systems have to account for human interaction and error.



# Key Themes

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- ▶ All improvement requires change, but not all change is an improvement.
- ▶ You can't improve what you can't measure.



# Atul Gawande: How do we heal medicine?

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# Application to YHC

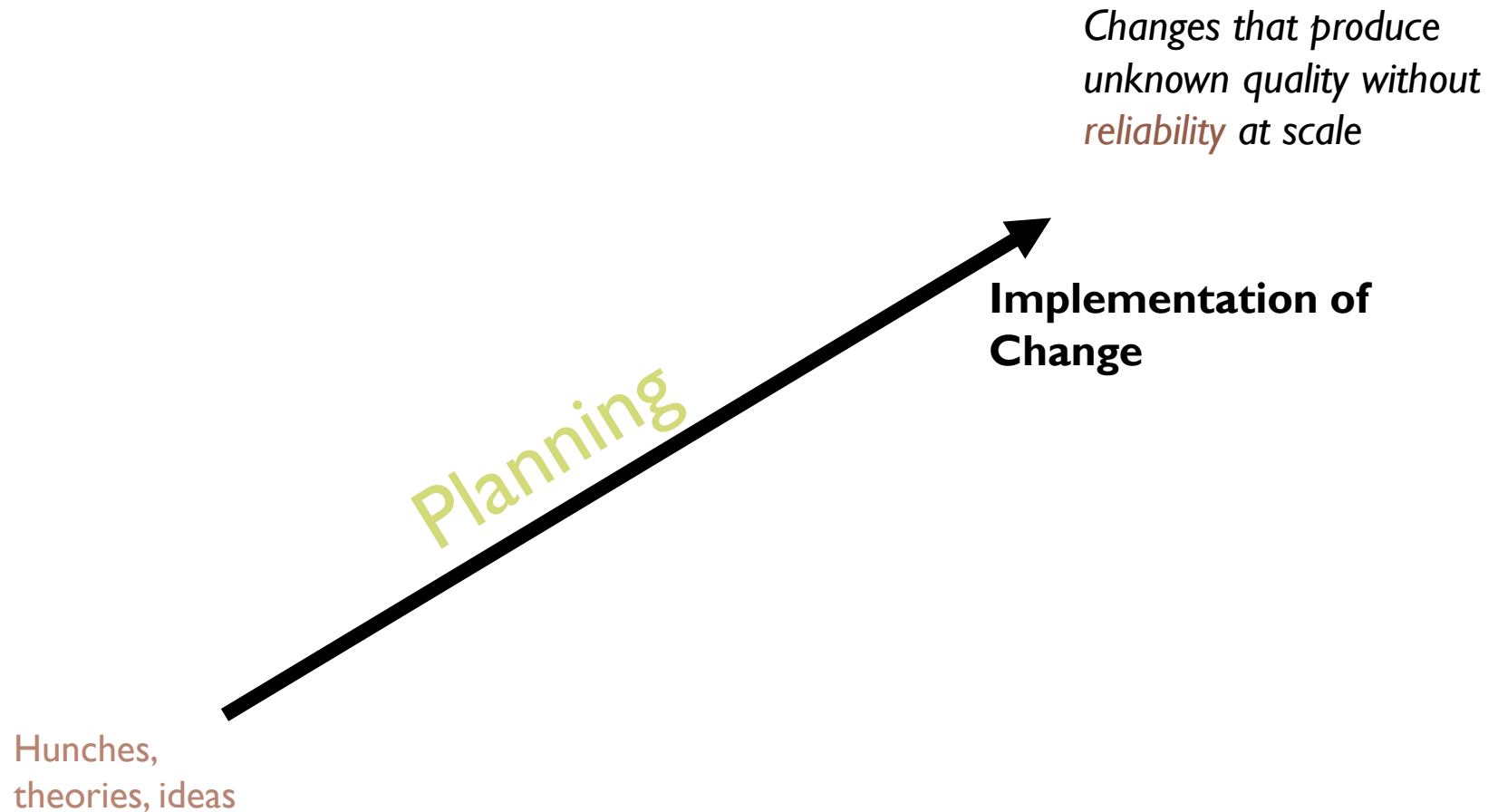
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- ▶ A system that is not achieving the results we want it to achieve.
- ▶ Housing units are vacant for an average of over 30 days.
- ▶ Many different processes within the system to impact.



# Change – The Traditional Way

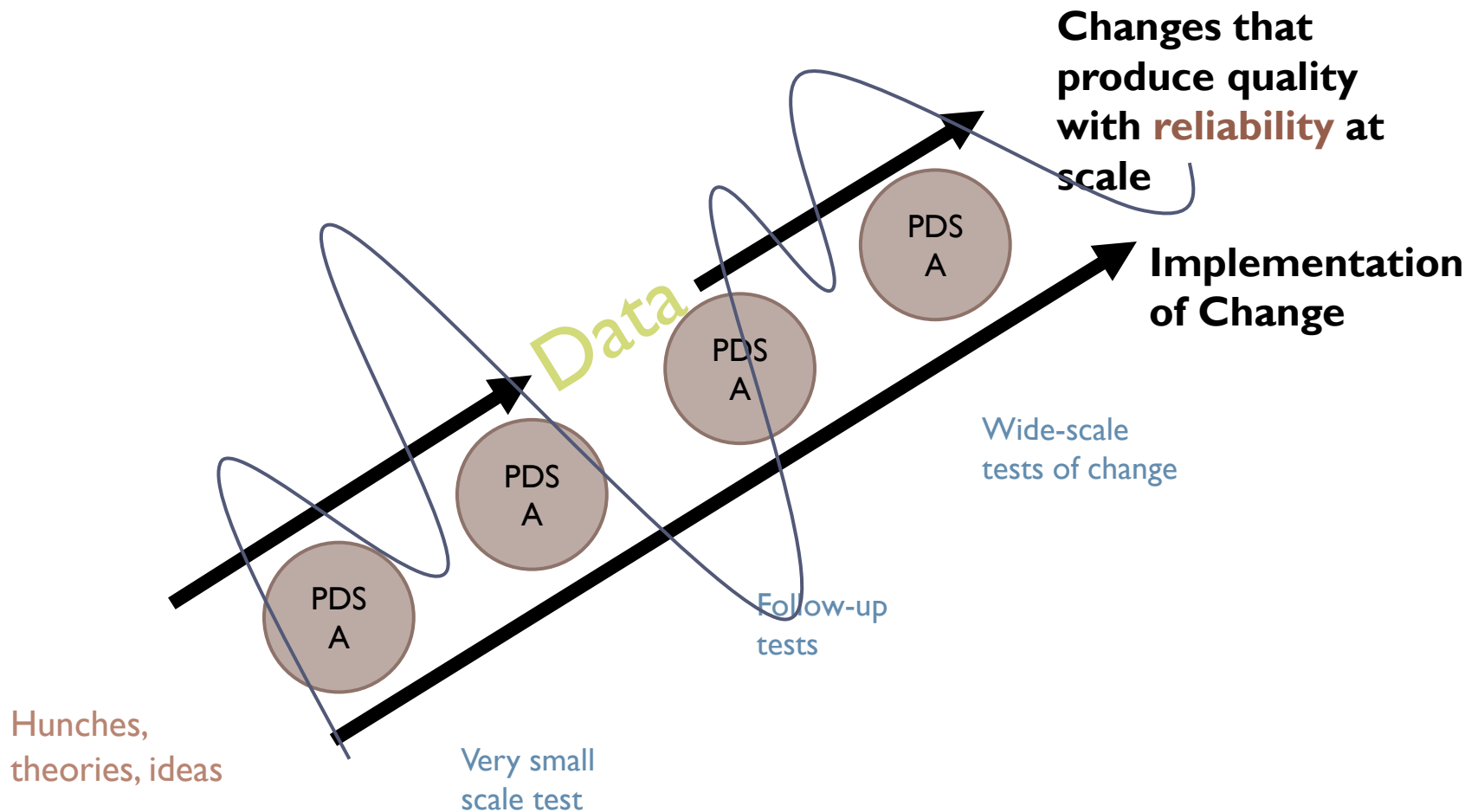
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# Change – The Improvement Science Way

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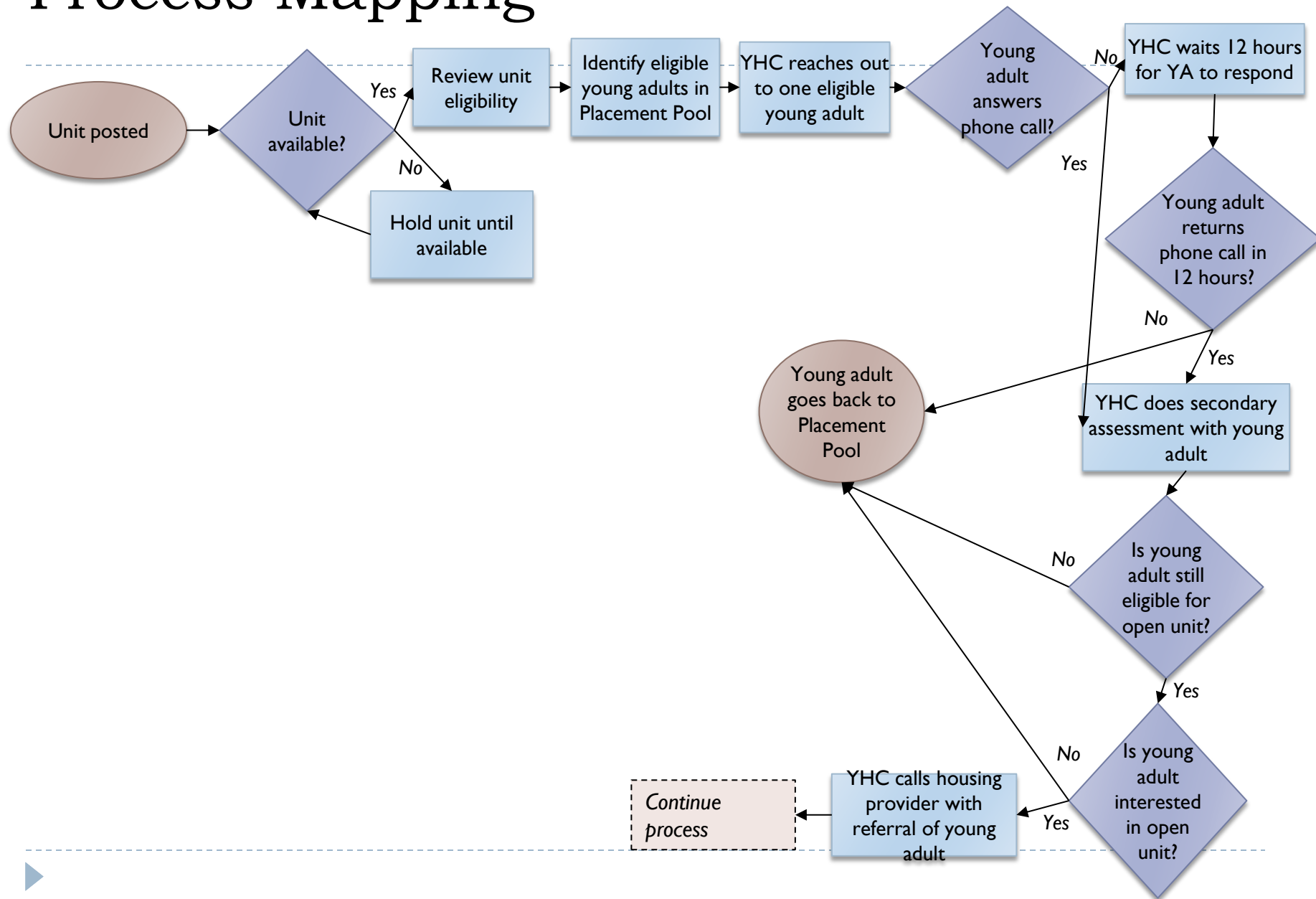
# Aim Statements

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- ▶ **Community Statement:** Quickly moving young people experiencing homelessness off the streets into safe housing across King County.
- ▶ **Specific Statement:** From an average of 13 days, there will be no more than 5 days between when a bed is open for a homeless youth to the first referral to a homeless youth provider in King County, WA by Nov 1, 2014.

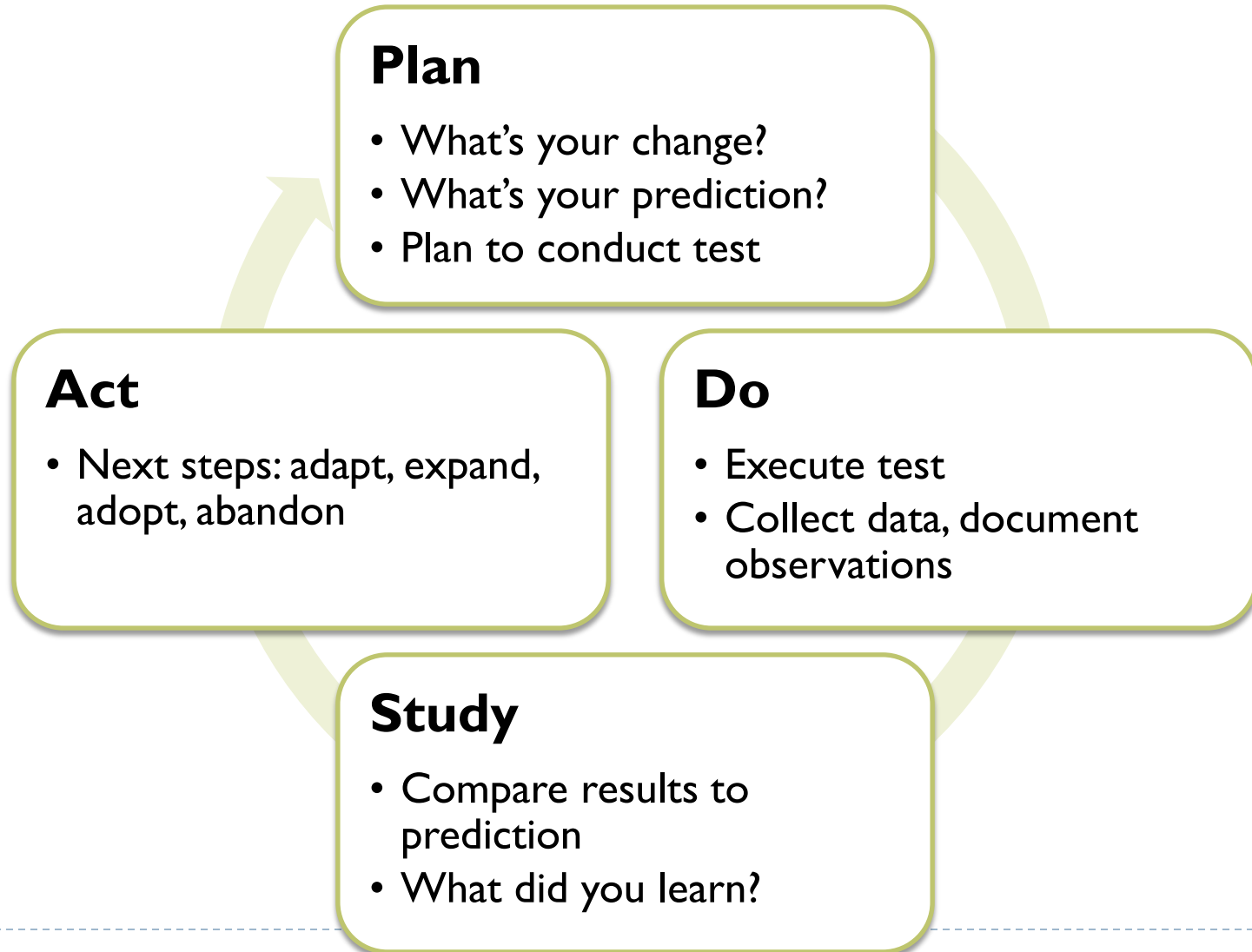


# Process Mapping



# Plan, Do, Study, Act – PDSA Cycle

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# YHC PDSAs

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## CHANGE IDEA 1

- ▶ If the first young person contacted for a housing resources has not yet responded, contact a second young person 4 hours later – each one still has 12 hours to respond
  - ▶ Included a change in language when reaching out to young people about a potentially available housing resource

## CHANGE IDEA 2

- ▶ Allow ROI contacts listed by the young person to inform YHC if a young person is already in housing



# Data

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***Aim Statement:*** From an average of 13 days, there will be no more than 5 days between when a bed is open for a homeless youth to the first referral to a homeless youth provider in King County, WA by Nov 1, 2014.

## Key Data Point:

- ▶ How many units have been open for 5 days and do not yet have a referral?

## Other/Balancing Measures:

- ▶ What is the average length of time a unit is open before the first referral is made?
  - ▶ How often does a young person call back for a unit for which another young person has already been referred?
  - ▶ How many young people need to be contacted before a referral is made?
  - ▶ If a young person calls back within 12 hours, but is not referred, what are the primary causes?
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# Next Steps

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- ▶ Continue PDSAs
- ▶ Watch for communication from CEH and YHC team
- ▶ Spread the word within your agency and partners
- ▶ Questions or Ideas:
  - ▶ Megan Gibbard: [Megan.Gibbard@cehkc.org](mailto:Megan.Gibbard@cehkc.org)
  - ▶ Emily Harris-Shears: [EmilyHS@ccsww.org](mailto:EmilyHS@ccsww.org)



# Links

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Atul Gawande: How do we heal medicine?

[http://www.ted.com/talks/atul\\_gawande\\_how\\_do\\_we\\_heal\\_medicine](http://www.ted.com/talks/atul_gawande_how_do_we_heal_medicine)

Vision Zero (video on home page)

<http://www.visionzeroinitiative.com/>





# Fund Advocacy



## Fund Advocacy- YYA Advisory Group Funding Priorities

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- ▶ **Priorities adopted in July by Advisory Group:**
  - ▶ Continued local funding for shelters
  - ▶ Ongoing funding for priority activities outlined in the Comprehensive Plan
  - ▶ Watchdog priorities— under 18 shelter & outreach
- ▶ Funding one-pagers have been distributed
- ▶ YYA AG members as champions of regional effort



## Fund Advocacy- Other Efforts

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- ▶ **Washington Coalition for Homeless Youth Advocacy**
  - ▶ Homeless Youth Act includes funding recommendations
- ▶ **Seattle Human Services Coalition (SHSC)**
  - ▶ Supported by Seattle King County Coalition for the Homeless and Youth Development Executives of King County
  - ▶ See detail on next slides
- ▶ **Other?**



# Fund Advocacy- SHSC

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- ▶ **Overall Priorities**

- ▶ Maintain current community-based health & human services
- ▶ New investment necessary to move us toward the realization of a Just and Thriving Community, including the dismantling and elimination of institutional racism



# Fund Advocacy- SHSC

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## ▶ Homeless YYA Priorities

- ▶ Maintain Seattle's system of safe, accessible young adult shelter.
  - ▶ *CEH note— aligned with AG funding priority*
- ▶ Diversion Funding – Create a pool of flexible funds to support rental assistance with step-down support, client assistance funds for maintaining housing and support for immediate housing placements.
  - ▶ *CEH note— similar to priority activity of Comprehensive Plan- expand rental assistance program with focus on S Seattle*
- ▶ Boost the capacity of housing providers to serve highly vulnerable and high needs young adults in transitional and permanent housing programs.
- ▶ Transition funding for PROYouth to City and County Budgets, and support case management work with flexible diversion funding
- ▶ Support effective and developmentally-appropriate employment training models in Seattle, such as the New Working Zone, YouthBuild, and Seattle Youth Garden Works.



# Fund Advocacy- Discussion

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- ▶ How are members of the YYA AG managing/ responding to the multiple funding advocacy efforts?



# Updates and Announcements

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- ▶ Statewide Homeless Youth Act
- ▶ CEH: System Measures, Performance Targets
- ▶ CEH: YYA Representation on the IAC
- ▶ YYA Members from neighboring counties?
- ▶ YYA Funders Group
- ▶ YYA Typology Project
- ▶ *Other announcements?*





# Closing

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## Next YYA Advisory Group :

- ▶ October 21, 2014
- ▶ 9- 11am
- ▶ 2100 Building, Art Room



# Closing

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## Other Upcoming Dates:

- ▶ *Promising Practices Addressing Youth Homelessness in London- Lunch and Learn*
  - ▶ September 8, 12-1pm, Chinook Building Room 121
- ▶ YHC at Year 1- Learnings and Reorientation
  - ▶ September 17, 10am-12pm, Tukwila Community Center
  - ▶ September 24, 1-3pm, 2100 Building



# Closing

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